



THE KPI INSTITUTE



مَعْرَفَةُ الإِدَارَةِ الْعَامَّةِ  
Institute of Public Administration

The Professional Program

# Certified KPI Professional Program

6th October 2024 Zoom 5 – 9 PM 460 BHD (506 BHD including VAT) 5 Days 20 Hours Bilingual English/Arabic

This course trains participants in how to establish and work with **KPIs** and offers them the opportunity to get certified on the ability to deploy and use **KPIs** in accordance with The KPI Institute's Key Performance Indicators Management Framework, the main body of knowledge on the rigorous use of **KPIs** in business.

## ◇ Target audience:

- Professionals interested in measuring performance.
- Top/middle/lower management.
- professional Performance measurement experts.

## ◇ Learning objectives:

- Differentiate between objectives, KPIs and initiatives.
- Understand KPI selection in different contexts.
- Apply best practice techniques to KPI selection.
- Document KPIs in a standardized template.
- Acknowledge when and how to use benchmarking in target setting.
- Optimize the KPI activation and data gathering process.

## ◇ Benefits:

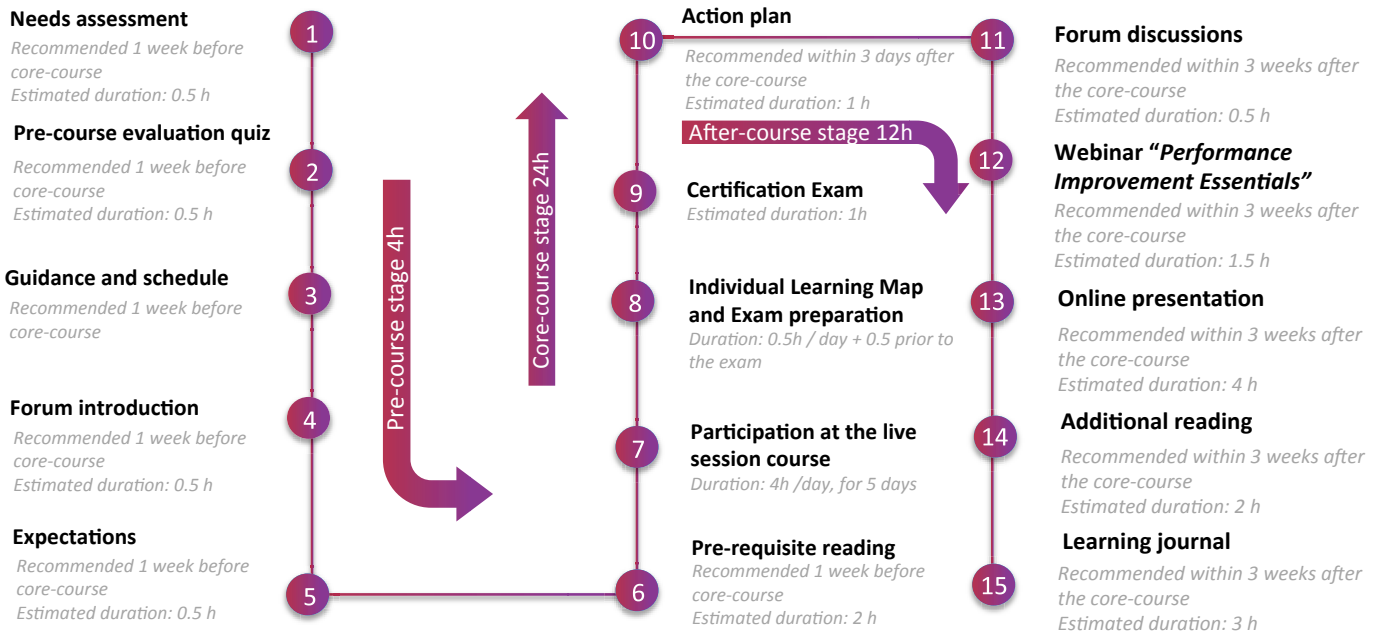
- Support decision making by accessing data of previous and future performance.
- Access an innovative learning experience based on a 3-stage educational process.
- Obtain premium recognition as a Certified KPI Professional by completing a unique international learning program.
- Expand your business network by becoming a member of the international Certified KPI Professionals Community.
- Access rigorous tools that help you implement a framework for KPI Measurement by receiving 10+ templates used in working with KPIs.



## Certification:

Upon the successful completion of the program requirements , participants will be Certified **KPI practitioner** from The KPI Institute.

## ◇ Delivery Process:



## ◇ Registration:

### Government establishments:

Institute of Public Administration will receive the nominated candidates for registration from authorized training specialist through the registration system (TMS) available on the website: ([www.ipa.gov.bh](http://www.ipa.gov.bh))

### Private establishments and Individuals:

Institute of Public Administration will receive the nominated candidates for registration via the form provided on the Institute's website ([www.ipa.gov.bh](http://www.ipa.gov.bh))