



*Thesis
Title:*

MOTIVATION IN THE PUBLIC SECTOR OF BAHRAIN:
STUDYING MOTIVATIONAL FACTORS IMPACTING
EMPLOYEES OF THE INFORMATION AND EGOVERNMENT
AUTHORITY

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Abstract

This study aimed at researching the most influential motivation factor affecting public sector employees in Bahrain represented by employees of the Information and eGovernment Authority (iGA) using the Motivational Questionnaire (MQ). The study surveyed 117 out of 347 employees working at iGA about their views on the most influential factor of the six factors in scope. Respondents ordered the six factors from most to least influential as follows: *Recognition, Interest, Independence, Remuneration, Teamwork* and *Management*. This research also found that female employees are more responsive to motivational factors than male employees. Additionally, there was a positive relationship between both education level and job tenure, and the level of motivation. This study found that with higher education or number of years working in the organization, the responsiveness to motivational factors increases. Finally, it was observed that motivational factors vary between respondents based on gender, education level and job tenure.