



*Thesis  
Title:*

THE INTENTION OF THE KINGDOM OF BAHRAIN'S PUBLIC  
OFFICIALS TO CITIZENSOURCE IN E-SERVICES INNOVATION  
AND ENHANCEMENT

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## **Abstract**

In light of the lack of studies that address the behavioral affinities of the Kingdom of Bahraini's public officials regarding citizensourcing in e-services innovation and enhancement, this research aims to bridge this gap. The determinants of Bahraini public officials' citizensourcing intentions are examined through a questionnaire based on the Theory of Planned Behavior (Ajzen, 1991) which results in recommendations for the Bahraini Legislature, the information & eGovernment Authority and the Ministers' Cabinet to increase the Bahraini public official's citizensourcing intentions. The quantitative approach followed in this research leads to a quantified model of the Bahraini public officials' citizensourcing intentions, which paves the way for future researchers to tweak and enhance the model to better fit different contexts.